

## HOW TO REDEEM E-TICKET

### (MCASH COSTUMER)

“MCASH Customer with Festival category can redeem the e-ticket through MCASH Digital Kiosk and the other categories can redeem the e-ticket at MCASH booth”

# JOHN MAYER

## ASIA TOUR 2019

### TICKET EXCHANGE LOCATION & TIMING

**Date** : 1 April - 3 April 2019  
**Venue** : Epiwalk Epicentrum - 2nd Floor, Kawasan Rasuna Epicentrum  
Jl. HR. Rasuna Said, RT.2/ RW.5, Karet Kuningan,  
Jakarta, 12940  
**Time** : 10.00 AM - 09.00 PM

**Date** : 4 April & 5 April 2019  
**Venue** : ICE BSD City Hall 10  
**Time** : 10.00 AM - 06.00 PM

**Although we strongly advise you to exchange it before hand to avoid the queue on the day of the event.**

*Disarankan untuk menukarkan E-Voucher/E-Tiket sebelumnya untuk menghindari antrian pada saat hari konser.*

PRESENTED BY :

**Bukalapak**

PROMOTED BY :

**TEM DMEASIA**

## How to redeem Festival E-Ticket



For Festival  
Category

# HOW TO REDEEM

**1** | GO TO REDEMPTION VENUE  
(MCASH DIGITAL KIOSK)



**3** | TAP CARD AT KIOSK NFC  
READER TO ACTIVATE



**2** | GET RFID CARD FORM  
KIOSK



**4** | GET SUCCESSFUL CARD  
ACTIVATION RECEIPT FROM  
KIOSK



**5** | GO TO FRONTDESK TO GET  
YOUR WRISTBAND



## How to redeem other E-Ticket (non festival)

# JOHN MAYER

## ASIA TOUR 2019

### TICKET EXCHANGE REQUIREMENTS

**Please bring:**

*Harap Membawa:*

- 1. Printed E-Voucher/E-Ticket.**  
*E-Voucher/E-Tiket yang sudah dicetak.*
- 2. Original National Identification Card / Driver's License / Passport / Student Card that is still valid (name on ID must be the same with the one written in the E-Voucher/E-Ticket)**  
*KTP / SIM / Paspor / Kartu Pelajar / Mahasiswa yang masih berlaku dan asli (nama harus sesuai dengan yang tertera di E-Voucher/E-Tiket).*
- 3. Credit card that is used upon purchasing the ticket (if you used credit card), if you use someone else's credit card, please bring a copy of National Identification Card and credit card of that person.**  
*Kartu yang dipakai saat membeli (jika menggunakan kartu kredit), jika menggunakan kartu kredit orang lain, harap membawa fotokopi KTP dan kartu kredit orang tersebut.*

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## ASIA TOUR 2019

### TICKET EXCHANGE REQUIREMENTS

**If the exchange is represented:**

*Jika penukaran diwakilkan:*

**1. Printed E-Voucher/E-Ticket.**

*E-Voucher/E-Tiket yang sudah dicetak.*

**2. Letter of Attorney signed on a IDR 6.000 (Materai) stamp by the person that you are representing.**

*Surat kuasa yang sudah ditandatangani diatas materai Rp 6.000,-*

**3. A copy of National Identification Card whose name is written on the E-Voucher/E-Ticket.**

*Fotokopi kartu identitas yang namanya tercantum di E-Voucher/E-Tiket.*

**4. Credit card that is used upon purchasing the ticket (if you used credit card).**

*Kartu kredit yang dipakai saat membeli (jika menggunakan kartu kredit).*

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